



It gives me **HOPE & PRIDE** and lets me know that by me being here, it's not holding me back. It's just going to make me **STRONGER** for the **FUTURE** for me and my boys.

– Nikki former People Serving People guest



PEOPLE SERVING PEOPLE
2015 Annual Report



Nikki and her sons were one of the 1,125 families that called People Serving People their temporary home in 2015. Every day I'm inspired by our guests' resilience as they face significant barriers.

Thanks to the generous support of our donors and volunteers, Nikki's family had access to the support services they needed to return to stability. Early childhood education, K-12 tutoring and activities, parenting classes, mental health support, and advocacy services empower our guests and help build a strong foundation for success.

Together, we made a difference in the lives of 3,086 children and parents in 2015. As we take pride in our accomplishments, we look forward with anticipation at the future for People Serving People and the families we serve. 2016 brings a new mission statement and strategic plan, including plans to expand beyond our current facility to extend the reach of our education services and promote systemic change to reduce family homelessness. It's an exciting time of growth, and we are grateful to have you with us on this journey.

Thank you!

Daniel Gumnit
CEO



1,125
homeless families
received shelter

235,599
meals were served



348

guests on
average
each day

41

days stay
average for a
family



3,086

total people
served



10

people graduated from our
intensive 13-week Culinary Arts
Training Program



238

parents found a
job during their
brief stay

5,032 Volunteers

Contributed 30,009 hours of service



59%
of guests were
children in 2015.

31%
were under
the age of six.

35-40



school buses arrive twice a day to take
our children to and from their schools

303 school-aged youth
received one-on-one
tutoring sessions



415

children were provided
educational services in our Early
Childhood Development Program



People Serving People is the region's largest and most comprehensive family-focused homeless shelter.

WHAT WE DO

People Serving People achieves its mission and goals by providing emergency housing and community services, which assist families experiencing homelessness to become self-sufficient and reconnected with the community. In a safe, secure, and sober environment, we provide services which cultivate independence and accountability.

OUR VISION

People Serving People envisions a community in which all children have the stability and support they need to develop their full capacity to thrive.

OUR MISSION

People Serving People helps homeless and at-risk children and their families manage crisis situations and build a strong foundation for their long-term success.

What distinguishes us from other emergency shelters is the broad range of on-site programs and services designed to address common barriers faced by families experiencing homelessness. We help families find ways to overcome these barriers to self-sufficiency through advocacy, employment, education, and parenting programs.



FINANCIALS

	2015	2014
Beginning Fund Balance	15,166,031	14,516,196

REVENUE

Government Contracts and Grants	3,986,881	4,141,419
Individual and Family Foundations	494,845	529,954
Corporate and Foundation Grants	1,095,884	992,769
Community	80,132	51,979
Supportive Housing	133,916	143,134
In-Kind Contributions	588,953	696,678
Special Events Revenue	171,521	186,493
Other Income	361,252	300,840
Total Revenue	6,913,384	7,043,266

EXPENSES

Emergency Shelter	3,811,025	3,888,667
Supportive Housing	326,696	320,116
Advocacy Services	352,910	327,228
Workforce Development	229,695	254,151
Educational Services	860,157	923,840
Parent and Family Support Services	119,917	—
Community Partnerships	139,848	142,691
Management and General	395,076	355,884
Fundraising	484,975	473,710
Total Expenses	6,720,299	6,686,287

NONOPERATING ACTIVITIES

Net Investment Income	(237,339)	243,324
Debt Forgiveness	50,000	50,000
Loss on Disposal of Fixed Assets		(468)
Change in Net Assets	(187,339)	292,856
Ending Fund Balance	15,171,777	15,166,031

In prior years, our annual report included only People Serving People, Inc. (shelter operations and programming).

In 2015, we began consolidating our financial statement to include both People Serving People, Inc. and People Serving People Charities, Inc. (development).

Both organizations are 501(c)(3) designated.

DONORS

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“We think, for both of us, that People Serving People is doing what is exactly needed—you are teaching families how to fish, rather than just providing meals and safe rooms. You are helping guests make a plan and more than that, you’re saying ‘It’s going to be ok.’”

- Colleen & Alan, Donors



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Programs & Services



CULINARY ARTS TRAINING

This 13-week program combines classroom and hands-on training, preparing graduates to obtain stable jobs in the high-demand food services industry. Classes are taught by our professional chefs, with more than 30 years of combined experience, and hands-on training occurs in our full-scale industrial kitchen, serving an average of 645 meals daily.



ADVOCACY

Family Advocates use a strengths-based, client-centered approach working one-on-one with families to address their barriers, building relationships, providing support, and connecting them to community resources for housing, financial assistance, legal, medical, dental, and other services to empower them to return to self-sufficiency.

FAMILY ACTIVITIES

Family Fridays bring families together to enjoy activities such as movies, board games, bingo, monthly birthday parties, or other special events.



EARLY CHILDHOOD DEVELOPMENT

Our licensed, four-star Parent Aware-rated program serves our youngest guests (ages 6 weeks-5 years) in four classrooms, providing developmentally appropriate curriculum and related assessments, focusing on areas of development and kindergarten readiness that may be adversely affected by homelessness.



“...even though I spend my days teaching these children their letters, numbers, colors...I know that...none of that truly matters unless these kids feel safe, they are in a stable environment like our classrooms, and they have the words and skills they need to communicate effectively in their surroundings.”

- Brittany, Lead Preschool Teacher

K-12 PROGRAMS

After school and evening programs for youth (ages 5-17) include one-on-one tutoring, homework assistance, and enrichment activities that promote social, emotional, intellectual, and physical growth. Our K-12 Program seeks to reduce the academic achievement gap, stimulate learning, and alleviate the stress homeless children experience as a result of their family's living situation.



SUPPORTIVE HOUSING

Ten two-bedroom apartments provide affordable housing to families with multi-level barriers to self-sufficiency. Families can take advantage of many of our on-site programs and services.

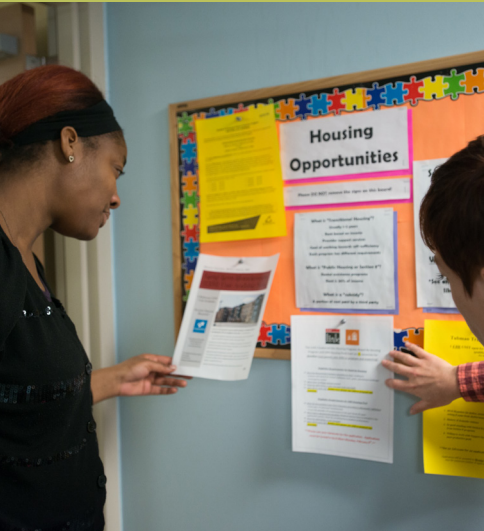


FINANCIAL FITNESS

Classes such as "Money in the Bank" teach adults basic financial skills including budgeting, savings, and professional communication skills.

TECHNOLOGY RESOURCE CENTER

The Technology Resource Center fosters computer literacy and provides computer access for job and housing searches and personal communication activities, such as email and social media.



EMPLOYMENT SERVICES

Employment Advocates work with guests to assess their skills and job history, create resumes and cover letters, search for jobs, prepare for interviews, complete job applications, and connect them to job training resources.



PARENT & FAMILY SERVICES

This program aims to increase parents' awareness of their child's development and mental health issues and provide opportunities to learn skills needed for healthy parent/child relationships, through parenting groups, individual meetings, parent/child interactions, therapy, and referrals to community resources.



People Serving People
614 Third Street South
Minneapolis, MN 55415

**“It’s the best
day of the
week!”**

—Gary, Thursday
Breakfast Meal
Service Volunteer



First Last
Street Address
City, State, Zip

Contact Us! |  612.332.4500 |  @P_S_P

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